

① Training for people who will help me communicate

- \* parent/carers
- \* nursery staff
- \* teachers
- \* support staff
- \* activity leaders



me and my family at the heart of the support put in place

You look at my strengths



You make things better for me



You use the resources in a fair way

Online support for me my family and those working with me



What does GOOD look like?



Your information



Timely

High Quality

me at the heart of the plan



You find out what I need



You put support in place that will help me



Helping me as early as possible

No gaps in getting help if I change schools

Not making me wait to get the help I need when I need it most



# Getting support quickly and Fairly



★ We will contact you within **2** working days of getting your referral for **urgent** help. → see page 3

★ We will contact you within **5** days if your need isn't urgent.

★ You will be assessed within **12** weeks of the referral being received.

★ Initial help should be in place within **18** weeks of referral being received.

# Getting it Right together



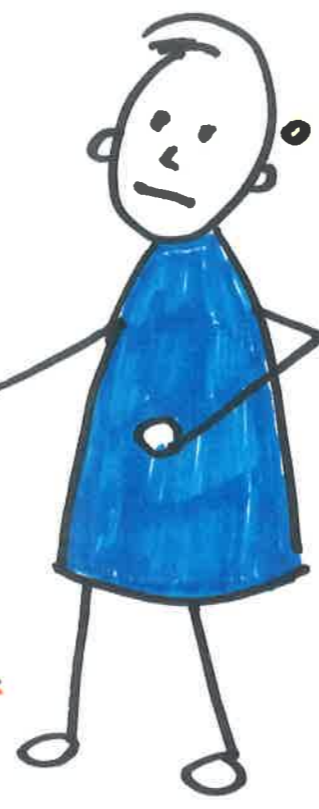
What will be different?

★ We will look at 5 case studies every term.

★ We will talk to children, young people, parent/carers to find out what worked well and what didn't.

★ We want to learn together to make sure everything we do is

**GOOD**



## OUR FOUNDATION



**online** Communication Hub = 24/7 support

Support for me and my family. Support for people who work with me in school/nursery/college

## TRAINING

Building the skill of staff in school settings

Information Advice  
Speech, language and Communication skills

What do we mean by that?

# Urgent?

Child who has lost ability to swallow  
↓  
Hospital admission