

# NHS Newcastle Gateshead Clinical Commissioning Group

## Health and Safety Strategy

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### **Accessible Information Standards**

If you require this document in an alternative format, such as easy read, large text, braille or an alternative language please contact [ngccg.enquiries@nhs.net](mailto:ngccg.enquiries@nhs.net)

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## **1. Introduction**

### 1.1 This Strategy sets out:

- the approach and arrangements for the management of Health and Safety within NHS Newcastle Gateshead CCG
- the approach to the management of health and safety in our role as a Clinical Commissioning Group

Subsequent reviews of the CCG's Health and Safety Strategy will take place before the revision date if so needed.

1.2 This Strategy aims to set out the CCG's approach to Health and Safety ensuring the health, safety and welfare of its employees, clients, patients, students, contractors, visitors and members of the general public as a matter of prime importance and will, so far as is reasonably practicable, establish procedures and systems necessary to implement this strategy and to ensure compliance with legal and statutory obligations under the Health and Safety at Work Etc. Act 1974. In addition the adoption and embedding within the organisation of an effective Health and Safety strategy and processes will ensure that the reputation of the CCG is maintained and enhanced, to ensure business success, continuing financial strength.

1.3 As part of this Strategy it is also acknowledged that not all Health and Safety risks can be eliminated. Ultimately it is for the organisation to decide which risks it is prepared to accept based on the knowledge that an effective risk assessment has been carried out and the risk has been reduced to an acceptable level as a consequence of effective controls.

1.4 The Health and Safety Strategy will help the CCG fulfil its legal and statutory obligations under the Health and Safety at Work Etc. Act 1974, and to develop action plans and objectives in line with HSG65.

## **2. General Approach to Health and Safety: Principles, Aims and Objectives**

2.1 This Strategy sets out NHS Newcastle Gateshead CCG's approach to the way in which in general terms Health and Safety is managed. This will be achieved by having robust processes in place for health and safety. This will provide a useful tool for the systematic and effective management of health and safety and will inform and guide managers and staff as to the way in which all Health and Safety matters are to be controlled.

2.2 To ensure adherence with this strategy subsequent Policies and procedures will be developed to ensure compliance with all Health and Safety Regulations and close links will be made between NHS Newcastle Gateshead CCG and NECS Health and Safety Team who currently provide the Health and Safety function for the CCG.

## 2.2 The aims of the Strategy are summarised as follows;

- to ensure that NHS Newcastle Gateshead CCG meets its legal and statutory obligations under the Health and Safety at Work Etc. Act 1974 and subsequent regulations.
- to ensure that Health and Safety Management is understood and effectively managed
- to maintain Health and Safety compliance and to assure the Governing Body via the Quality, Safety and Risk Committee that Health and Safety is effectively managed
- to ensure that Health and Safety management is a cohesive element of the internal control systems within NHS Newcastle Gateshead CCG
- to ensure that Health and Safety is an integral part of NHS Newcastle Gateshead CCG's culture and its operating systems
- to assure customers, staff and partner organisations that NHS Newcastle Gateshead CCG is committed to managing Health and Safety appropriately
- to protect the services, staff, reputation and finances of NHS Newcastle Gateshead CCG through the process of early identification of risks relating to health and safety and where these risks are identified ensuring sufficient risk assessment, risk control and elimination is undertaken.
- to ensure safe system of work are set and followed
- to provide a safe working environment without risks to health
- to ensure there is provision of adequate welfare facilities;
- to ensure there is provision of sufficient training, instruction, supervision and information to enable all employees to contribute positively to their own safety and health at work and to avoid hazards and control risks;
- to ensure plant and equipment are safe;
- there are safe arrangements for the use, handling and storage and transport of articles, materials and substances;
- to ensure there is safe access and egress.
- to ensure that buildings used by NHS Newcastle Gateshead CCG are safe and free from dangers working collaboratively with NHS Property Services with respective responsibilities in line with the Memorandum of Occupation.

2.3 In order to achieve these aims NHS Newcastle Gateshead CCG is committed to ensuring that;

- Health and Safety management is embedded as an integral part of the management approach to the achievement of our objectives
- Support is given to managers and staff in achieving levels of competency and Health and Safety knowledge.
- Communication and consultation takes place between the organisation, NECS, NHS Property Services and also other organisations where shared occupancy of buildings is identified in relation to health and safety matters.
- Staff understand the need to comply with Health and Safety standards.
- Staff are involved in Health and Safety performance through line management
- There is a top-down commitment to Health and Safety, in order to progress the effective Health and Safety working arrangements as the daily norm.
- Workplace risks are assessed and safe systems of work. introduced
- The management of Health and Safety is seen as a collective and individual responsibility, managed through the agreed committee and management structures
- A supportive and “fair blame” culture and approach is maintained and that staff are encouraged to report Health and Safety problems and incidents with a view to individuals and the organisation learning the lessons
- Key objectives are set around health and safety
- Robust workplans are developed in relation to health and safety
- Appropriate training and development is provided to all staff in the application of this strategy and the approach to Health and Safety which it describes.

### **3. Responsibility for Implementation of the Health and Safety Strategy**

3.1 The Governing Body has overall responsibility for Health and Safety Management. The Governing body has a duty to assure itself that the organisation has properly identified the requirements for Health and Safety and that it has processes and controls in place to mitigate any health and safety risks and the impact they have on the organisation and its stakeholders. The Governing Body discharges this duty as follows:

- Ensures that there is a robust structure in place in for the effective management of Health and Safety throughout the CCG.
- Approves and reviews the strategy for Health and Safety when required.
- Demonstrates leadership, active involvement and support in health and safety management.

## **3.2 Quality, Safety and Risk Committee**

3.2.1 The principal purpose of the Quality, Safety and Risk Committee is to exercise on behalf of the Governing Body those functions that are delegated to it in respect of the development, implementation and monitoring of Health and Safety/Fire/Security ensuring compliance with Health and Safety Legislation. This is in particular by providing assurance on the systems and processes by which the Governing Body leads, directs and controls its functions in order to achieve NHS Newcastle Gateshead CCG's organisational objectives.

## **3.3 Management Structure**

Key members of the management team have responsibility for the effective implementation of this Strategy and the systems that support it as follows;

### **3.3.1 Chief Officer**

The Chief Officer has the overall responsibility for;

- ensuring the implementation of an effective Health and Safety strategy, supporting the work undertaken under the Health and Safety agenda as set out in the Health and Safety Strategy
- Continually promoting Health and Safety, demonstrating leadership, commitment and support.
- Ensuring an appropriate committee structure is in place
- Planning for adequate staffing, finances and other resources, to ensure the effective management of Health and Safety within the CCG.
- Meeting all the statutory requirements and ensuring positive performance towards the achievement of NHS Newcastle Gateshead CCG's Health and Safety objectives
- Ensuring all senior leads are appointed with managerial responsibility for Health and Safety
- Ensuring an Annual Health and Safety Report, adequately reflecting the Health and Safety management issues within NHS Newcastle Gateshead CCG is prepared for the Quality, Safety and Risk Committee

### **3.3.2 Governing Body**

The Governing Body has delegated responsibility to the Quality, Safety and Risk Committee to keep the Health and Safety/Fire matters under regular review. Members of the Quality, Safety and Risk Committee will ensure that all health and safety issues are coordinated, managed, monitored and reviewed including:

- notifying the organisation of any health and safety risks
- ensuring that appropriate operational risk registers are maintained and actively managed
- ensuring staff comply with all organisational policies and procedures
- leading the management of Health and Safety by following the health and safety strategy and any action plans arising from this strategy
- ensuring all staff fulfil their responsibility regarding health and safety as set out within the relevant regulations and approved codes of practices
- ensuring that all activities undertaken are consistent with the safe operation of NHS Newcastle Gateshead CCG
- Ensuring that the organisation adheres to policies and procedures for Health and Safety at Work in respect of its employees, visitors, others, as reviewed and updated.
- Ensuring that there is establishment of health and safety procedures.
- Ensuring that all liability is covered by adequate insurance through NHS Newcastle Gateshead CCG's insurance arrangements.
- Ensuring sufficient resources are made available to enable NHS Newcastle Gateshead CCG to fulfil their legal and statutory obligations in relation to health and safety.

### **3.3.3 NHS Newcastle Gateshead CCG Head of Corporate Affairs**

The Head of Corporate Affairs reports directly to the Chief Officer and will take the role as organisational lead for Health and Safety and is responsible for:

- ensuring Health and Safety management systems are in place throughout NHS Newcastle Gateshead CCG's, co-ordinating Health and Safety Management in accordance with this Strategy;
- ensuring the Health and Safety work plan is reviewed and updated and presented to the Quality, Safety and Risk Committee.
- scrutinising the controls and assurances in place
- scheduling Health and Safety Matters on the Governing Body agendas or one of its committees.
- coordinating and collation of regular reports regarding health and safety.
- ensuring that there is an appropriate review of NHS Newcastle Gateshead CCG Health and Safety systems and that these are reported to the Governing Body:
- overseeing the management of Health and Safety as identified by the Quality, Safety and Risk Committee, ensuring action plans are put in place, regularly monitored and implemented;

### **3.3.4 All line managers**

All line managers have a responsibility to incorporate Health and Safety management within all aspects of their work and are responsible for ensuring the implementation of this Strategy by:

- demonstrating personal involvement and support for the promotion of Health and Safety
- ensuring staff under their management are aware of their responsibilities in relation to this strategy
- setting personal objectives for Health and Safety and monitoring their achievement;
- ensuring risks relating to health and safety are identified, managed and mitigating actions are implemented in functions for which they are accountable;

### **3.3.5 All Staff**

All staff working within NHS Newcastle Gateshead CCG, including temporary/agency staff, have a responsibility to:

- be aware of their responsibilities around health and safety in line with this Strategy;
- have a duty under legislation to take reasonable care of their own safety and the safety of others who may be affected by the CCG's business and to comply with appropriate policies, procedures and guidelines;
- identify and report Health and Safety risks to their line manager in line with this Strategy;
- ensure incidents, are reported using the appropriate procedures and systems
- attend statutory, mandatory and other appropriate training as determined by the CCG and their line manager.

### **3.3.6 Contractors, Commissioning Support Unit and Agency Staff**

Managers must ensure that where they are employing or contracting staff those staff are aware of, and adhere to, all relevant policies, procedures and guidance of NHS Newcastle Gateshead CCG.

## **4. Legal Requirements**

4.1 To ensure NHS Newcastle Gateshead CCG provides a safe and secure environment for patients, public, staff and contractors the following regulations underpin the approach to safety management:

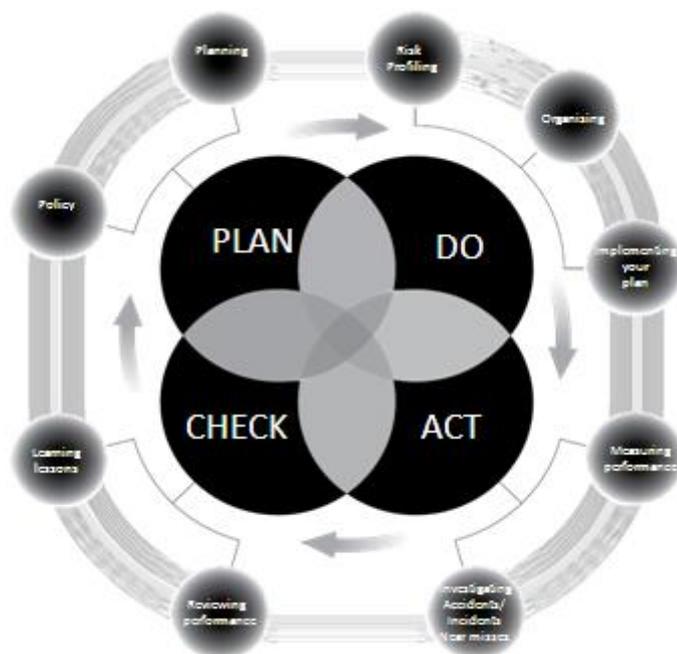
- The Health and Safety at Work Etc. Act 1974
- The Management of Health and Safety at Work Regulations 1999
- Workplace (Health, Safety and Welfare) Regulations 1992
- Health and Safety (Display Screen Equipment) Regulations 1992
- Health and Safety (Consultations with Employees) Regulations 1996
- Manual Handling Operations Regulations 1992
- Health and Safety (Safety signs and signals) regulations 1996
- Control of substances Hazardous to Health (COSHH) Regulations 2002
- Electricity at Work Regulations 1989
- Noise at work regulations 1989
- Personal Protective Equipment at work Regulations 1998
- Provision and Use of Work Equipment Regulations 1998
- Reporting of Injuries and Dangerous Occurrences Regulations 1995
- Regulatory Reform Order (Fire Safety) 2005

## **5. Approach to Health and Safety Management**

5.1 NHS Newcastle Gateshead CCG will follow the approved HSE guidance for management of Health and Safety known as HSG65 (Health Service Guidance).

5.2 HSG65 provides guidance for management, health and safety professionals and employee representatives who wish to improve health and safety in their workplaces as it focuses on effective health and safety policies, organising for health and safety, planning and implementation, measuring performance and auditing and reviewing performance.

5.3 The diagram below describes the essential requirements of successful health and safety management HSG65



## 5.4 Plan

5.4.1 NHS Newcastle Gateshead CCG will ensure that Health and Safety Procedures are developed ensuring that it sets out the general approach, objectives and arrangements that need to be put in place for managing health and safety within its business. This document will say who does what, when and how and will influence the activities throughout NHS Newcastle Gateshead CCG ensuring that it works in a safe manner whilst discharging its day to day duties. A number of Health and Safety procedures will be developed to underpin this policy ensuring NHS Newcastle Gateshead CCG meets its Health and Safety obligations and to also clearly state how the CCG will effectively plan and implement health and safety.

5.5.3 Planning is vital to implementing NHS Newcastle Gateshead CCG Health and Safety Strategy. Annual action plans will be developed to ensure a systematic approach is taken to implement the strategy and the health and safety duties required by NHS Newcastle Gateshead CCG as an organisation.

## 5.5 Do

5.5.1 NHS Newcastle Gateshead CCG needs to have in place an effective management structure and arrangements in place for executing its health and safety requirements and to also implement Health and Safety across the organisation. The Health and Safety policies and procedures that are developed will empower and encourage staff to work safely within their and others place of work without apportioning blame.

## 5.5.2 Organising within NHS Newcastle Gateshead CCG will be sustained by follow the four C's

**Control** – methods within the organisation in relation to Governance Structure and the reporting between committees.

**Co-operation** - between individuals by means of safety representative and groups

**Communication** – Ensuring there is clear two way communication throughout the organisation.

**Competence** – Ensuring there are systems in place to assess competence

The organisations values and beliefs should be shared across the whole of the organisation aimed at all levels of staff to maintain a positive health and safety culture. NHS Newcastle Gateshead CCG has an effective management structure in place with clear defined roles there will also be effective control methods within the organisation with a governance structure in place and committee maps showing how each group feeds in to each other (see appendix 2)

## 5.6 Check

5.6.2 Objectives along with performance standards and key performance indicators will be set and used for measuring achievement across the organisation in relation to Health and Safety and these should be given the same attention as other organisational standards with an emphasis on Senior Management responsibility. This work will be implemented by the Quality, Safety and Risk Committee.

5.6.3 Active monitoring needs to be in place to reveal how effective NHS Newcastle Gateshead CCG Health and Safety systems are functioning, and should their controls fail. Active monitoring will show how effective the health and safety management system is functioning. Active monitoring will be established through Health and Safety Audits, Workplace inspections, training compliance.

5.6.4 Reactive monitoring also needs to be in place through systems such as investigating accidents or incidents, which may well cause harm or loss, it can then be used to plan corrective action required. Reactive monitoring can determine causes of poor performance and also identify underlying causes of poor health and Safety performance. NHS Newcastle Gateshead CCG will ensure reactive monitoring takes place by reviewing incidents, claims, risks, complaints etc.

5.6.5 Incidents and accidents will be monitored by the CCG and any measures that have been put in place following this to help control risk and prevent accidents and incidents from happening in the future.

## **5.7 Act**

- 5.7.1 Key performance indicators will be reviewed by the Quality, Safety and Risk Committee.
- 5.7.2 Health and Safety Audits and subsequent work arising from these audits will be monitored via the Quality, Safety and Risk Committee to ensure lessons learned are taking forward.
- 5.7.3 Monitoring of staff sickness absence and workplace health will be monitored by the HR department and any relevant issues will be fed into the Governing Body via the quarterly HR report.
- 5.7.4 Occupational Health Department will provide data to the Quality, Safety and Risk Committee as and when requested.
- 5.7.5 NECS Governance Team will be responsible for presenting Health and Safety progress reports to the Quality, Safety and Risk Committee.
- 5.7.6 Accident and Incidents will be reviewed by the Quality, Safety and Risk committee ensuring that all injuries, illnesses and dangerous occurrences are reported through the RIDDOR system.
- 5.7.7 Any prosecutions for Health and Safety Offences and Health and Safety enforcement notices served on NHS Newcastle Gateshead CCG will be monitored by the Quality, Safety and Risk Committee.

## **6. Health and Safety Incident Reporting**

- 6.1 NHS Newcastle Gateshead CCG staff will need to comply with Incident Reporting Policies. These policies require that all incidents are reported and that the lessons learned are appropriately shared across the organisation and, where appropriate, more widely within the NHS locally and nationally.
- 6.2 Specifically, NHS Newcastle Gateshead CCG wishes to foster a culture of openness and learning, and NHS Newcastle Gateshead CCG staff are encouraged to be open about raising problems.
- 6.3 Incidents will be recorded & analysed using the SIRMS (Safeguarding Incident Reporting Management System) and the impact of an incident will be graded according to the matrix together with the likelihood of occurrence or recurrence.

## **7. NHS Newcastle Gateshead CCG equality statement**

7.1 NHS Newcastle Gateshead CCG is committed to promoting human rights and providing equality of opportunity; not only in our employment practices, but also in the way we commission or provide services. The organisation also values and respects the diversity of our employees and the communities we serve. In applying this strategy, the organisation will have due regard for the need to:

- Promote human rights
- Eliminate unlawful discrimination
- Promote equality of opportunity
- Provide for good relations between people of diverse groups

7.2 This Strategy aims to be accessible to everyone regardless of age, disability (physical, mental or learning), gender (including transgender), race, sexual orientation, religion/belief or any other factor which may result in unfair treatment or inequalities in health or employment.

7.3 Throughout the development of this Strategy, NHS Newcastle Gateshead CCG has sought to promote equality, human rights and tackling health inequalities by considering the impacts and implications when writing and reviewing the Strategy. The impact of this strategy is subject to an on-going process of review through the Equality Impact Assessment.

## **8. Equality impact assessment**

8.1 In accordance with our equality duties an Equality Impact Assessment has been carried out on this strategy. There is no evidence to suggest that the strategy would have an adverse impact in relation to race, disability, gender, age, sexual orientation, religion and belief or infringe individuals' human rights. (Please see appendix 1)

## **9. Dissemination and implementation**

9.1 The Strategy will be circulated to all individuals identified with specific responsibilities and will be communicated to all staff and stakeholders by the most appropriate means. All line managers are required to share the contents of this Strategy with their staff.

9.2 For Health and Safety Management to be effective within the organisation, this strategy will become a living document and a natural "part of everyday working practice"

## **10. Accountability, responsibilities and training**

- 10.1 Overall accountability for procedural documents across the organisation lies with the Chief Officer who has overall responsibility for establishing and maintaining an effective document management system, for meeting all statutory requirements and adhering to guidance issued in respect of procedural documents.
- 10.2 Overall responsibility for the Health and Safety Strategy lies with the North of England Commissioning Support Unit Health and Safety Lead who has delegated responsibility for managing the development and implementation of Health and Safety procedural documents.
- 10.3 Training and education are key to the successful implementation of this Strategy and embedding a culture of a safe working environment in the organisation. Staff will have the opportunity to develop more detailed knowledge and appreciation of the role of Health and Safety through:
- Policy/strategy manuals
  - Induction
  - Line manager
  - Specific training courses

## **11. Review**

- 11.1 This strategy will be updated in accordance with the following:
- Identified review date
  - legislative changes
  - good practice guidance;
  - case law;
  - significant incidents reported;
  - new vulnerabilities; and
  - changes to organisational infrastructure.
- 11.2 The review of this Strategy will be received by the Quality, Safety and Risk Committee for approval.

## Equality Impact Assessment

### Step 1

As a public body organisation we need to ensure that all our strategies, policies, services and functions, both current and proposed have given proper consideration to equality and diversity, do not aid barriers to access or generate discrimination against any protected groups under the Equality Act 2010 (Age, Disability, Gender Reassignment, Pregnancy and Maternity, Race, Religion/Belief, Sex, Sexual Orientation, Marriage and Civil Partnership, Carers and Health Inequalities).

A screening process can help judge relevance and provides a record of both the process and decisions made.

This screening determines relevance for all new and revised strategies, policies, projects, service reviews and functions.

Completed at the earliest opportunity it will help to determine:

- The relevance of proposals and decisions to equality, diversity, cohesion and integration.
- Whether or not equality and diversity is being/has already been considered for due regard to the Equality Act 2010 and the Public Sector Equality Duty (PSED).
- Whether or not it is necessary to carry out a full Equality Impact Assessment.

### Name(s) and role(s) of person completing this assessment:

Name: Lee Crowe  
Role: Governance Manager, H&S, Fire, Security

### Title of the service/project or policy:

Health and Safety Strategy

Is this a:

Strategy / Policy

Service Review

Project

If other, please specify:

### What are the aim(s) and objectives of the service, project or policy:

This procedure sets out the requirements for Health and Safety Strategy within the CCG ensuring that the CCG meets its requirements

**Who will the project/service /policy / decision impact?**

Consider the actual and potential impacts:

- Staff
- service users/patients
- other public sector organisations
- voluntary / community groups / trade unions
- others, please specify:

Questions	Yes	No
Could there be an existing or potential impact on any of the protected characteristic groups?		X
Has there been or likely to be any staff/patient/public concerns?		X
Could this piece of work affect how our services, commissioning or procurement activities are organised, provided, located and by whom?		X
Could this piece of work affect the workforce or employment practices?		X
Does the piece of work involve or have an impact on: <ul style="list-style-type: none"> <li>• Eliminating unlawful discrimination, victimisation and harassment</li> <li>• Advancing equality of opportunity</li> <li>• Fostering good relations</li> </ul>		X

**If you have answered no to the above and conclude that there will not be a detrimental impact on any equality group caused by the proposed policy/project/service change, please state how you have reached that conclusion below:**

The procedure is a review of an existing procedure and has received only minor updates. There is no fundamental change to the content therefore the previous EIA which concluded 'no impact' remains appropriate.

<b>Accessible Information Standard</b>	<b>Yes</b>	<b>No</b>
Please acknowledge you have considered the requirements of the Accessible Information Standard when communicating with staff and patients.  <a href="https://www.england.nhs.uk/wp-content/uploads/2017/10/accessible-info-standard-overview-2017-18.pdf">https://www.england.nhs.uk/wp-content/uploads/2017/10/accessible-info-standard-overview-2017-18.pdf</a>	<b>x</b>	<input type="checkbox"/>
<b>If any of the above have not been implemented, please state the reason:</b>  Not applicable		

### Governance, ownership and approval

Please state here who has approved the actions and outcomes of the screening		
<b>Name</b>	<b>Job title</b>	<b>Date</b>
Lee Crowe	Health & Safety Manager	October 2020

### Publishing

This screening document will act as evidence that due regard to the Equality Act 2010 and the Public Sector Equality Duty (PSED) has been given.



Committee structure

