

Patient, Public & Carer Engagement Forum Newsletter

January 2019

Welcome...



Happy New Year to you all and here's to a fresh start in 2019. Once again thank you for the continuing support you give us at Newcastle Gateshead Clinical Commissioning Group. At our last PPCE forum on 26th November, Lynne Paterson gave an update on Newcastle Gateshead CCG current work.

Bev and Steven shared with us some very useful information on diabetes – how to reduce our risk of becoming type 2 diabetic, in which all people can benefit from small changes in diet and daily exercise.

HAREF and the Stroke Association provided us with an update on work they have been doing and a reminder of the FAST signs to spot if someone is in trouble. It was very interesting to hear about the risks other communities have in relation to diet and sugar intake and the work that has been done to help support them.

Melanie from Health watch also shared info about work they have been doing and plan to do this year with a link to all if you would like to share your feelings about your own health care. Lindsay and Christianne from the Patient Public Involvement Team also shared information about The Steering Group and Urgent Care findings.
Thanks to all who presented at the meeting.

Chris Piercy
Executive Director of Nursing, Patient Safety and Quality

The next meeting is planned for Monday 4th March at Bewicks B, Gateshead Civic Centre

Agenda items for this meeting;

- Chris Piercy – CCG update
- Gordon Elder, IT innovation and Healthcare
- CCG IT team – update on new improvements in practice
- Kate Bowman – on support and training using IT systems

If you have any health and social care topics you would like to explore at future forum meetings please send us an email with suggestions to; NGCCG.enquiries@nhs.net



Forum Steering Group first meeting in December '18

The Steering Group met for the first time on 4th Dec at the Shipley Art Galley – despite the cold and frost morning the group were very warm and welcoming and after some getting to know each other exercises, were keen to discuss the job in hand, helping plan and take forward future ideas and themes for both our forums. The main aim of the group is to increase transparency and help tailor the forums to be led by the public voice.

These are our new members and your representatives so if you feel you would like to raise anything to be part of future meetings you can discuss with us, Lynne, Lindsay, Christianne or Norah or one of our Steering group members;

Steering group members and which group they represent:

- Esther Ward (PPCEF Rep)
- Dan Duhryn (Involvement Forum Rep)
- Mish Loraine (PPCEF Rep)
- Kate Bowman (Involvement Forum Rep)
- Elizabeth Hammill (PPCEF Rep)
- Anne Raffle (PPCEF Rep)
- Brenda Walker (Involvement Forum)
- David Black (PPCEF Rep)



Feedback from you at our last meetings.....

The meeting was really well attended with 12 new faces, which we hope to see again. Please be mindful to register you place as we don't want to run out of tea or coffee!

Following one of the meetings a participant tweeted;

"On Monday morning I attended the Patient, Public and Carer Engagement Forum organised by NGCCG. This meeting was well organised and I met a number of like-minded people with a lots of interesting views. I particularly enjoyed the Long Term Conditions Patient Reference Group presentation."

For those of you that would like to join in on twitter you can find us @NHSngccg. We have over 2500 followers so a few more would be wonderful and a really good way to keep up to date with what is happening in real time in NGCCG.

The rest of the meetings evaluated really well with people saying how much they enjoy the presentations, especially the top tips on reducing risks of type 2 diabetes (Nov 2018) and the table top discussions about children and young people's services (Jan 2019).

CCG Update

NHS England Annual Assessment of Newcastle and Gateshead CCG 2017/2018 We are Outstanding!

- NHS England has a statutory duty to undertake an annual assessment of CCGs.
- The overall assessment is derived from CCGs' performance against the Improvement and Assessment Framework IAF Indicators, including an assessment of CCG leadership and financial management.
- Each CCG has received an overall assessment that places their performance in one of four categories: outstanding, good, requires improvement or inadequate, NGCCG has been assessed as Outstanding
- Full details of an individual's CCG's performance against the framework indicators are available on the MYNHS website at (<https://www.nhs.uk/mynhs>).
- The Newcastle Gateshead CCG Annual report and accounts 2017-2018 is available to view online at <http://www.newcastlegatesheadccg.nhs.uk/publication-category/general-plans-and-strategies/>

Gateshead Long Term Conditions Patient Reference Group

- A task and finish group has been established to develop a patient survey to gather feedback on Care and Support Planning
- NG CCG's Involvement Team will be supporting this group from September
- The group is keen to expand and raise awareness of their work
- More will be done to promote their patient stories
- A greater focus on promoting care and supporting planning to patients

Children, Young People and Parents Mental Health Transformation Plan Engagement

Involve North East are currently:

- Mapping of all the CYP and parents groups currently operating in Newcastle and Gateshead; and
- Developing an evidence base of support mechanisms available in other areas of the country
- The timescale for further engagement has now shifted to Jan-Oct 2019.

Looked After Children; improving service provision

- Between 950-1,000 children are looked after (in care) across Newcastle and Gateshead at any one time.
- Newcastle Gateshead CCG commission 2 LAC Health Teams to meet statutory requirements and promote positive health of the LAC population
- Involve North East have gathered the views of;
 - Looked after children & care leavers
 - Foster carers and residential home staff
 - Social workers
- The report has now been received by the CCG and is awaiting ratification, this report will be circulated in due course to relevant services.

Spotlight on.....

Involve North East – meet the Team

This year the engagement contract went out to tender and Involve North East won the bid. You will probably already know the team as they have worked with the CCG for a number of years. The manager, Andrew White with Dan, Leah and Julie all working to deliver high level of engagement with local communities across both Newcastle and Gateshead.

The new contact starts on the 1st of January and is an opportunity to strengthen our relationships with the CCG Patient Public Involvement Team to ensure we work stronger together, supporting and improving engaging and participation with the wider public across Newcastle and Gateshead. Dan will also be a representative on the Steering Group which will help share the view from local communities he and the rest of the team at Involve North East are working with.



Contact Information



For up to date information on our involvement work and forums visit

www.newcastlegatesheadccg.nhs.uk/get-involved



@NHSngccg



@healthcareinNewcastleGateshead

For any queries please contact;

Christianne 0191 217 2818

Lindsay 0191 217 2881

Norah 0191 217 2881

Lynne 0191 217 2554



Jayne 0191 217 2807